



## Examples of possible complaints

### BAR SERVICE

An Aboriginal woman is at a bar and waits to be served. A non-Aboriginal person comes up behind her and gets served a drink. This happens lots of times, while the Aboriginal woman is still waiting to get served.

**This woman could make a complaint to the Anti-Discrimination Commission.**

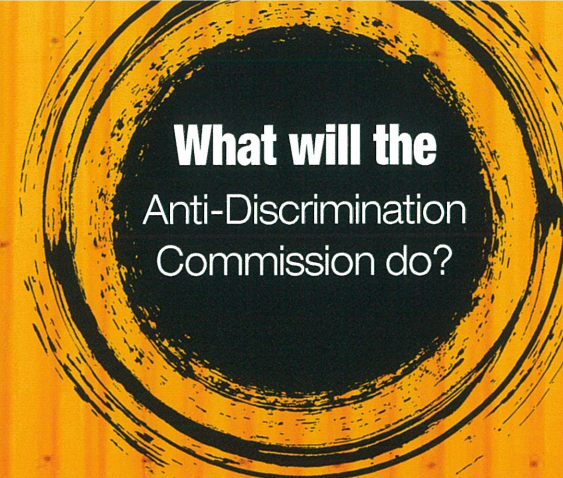
### NIGHTCLUB ENTRY AND DRESS REGULATIONS

A nightclub won't let any Aboriginal people go in, saying they are not wearing the right clothes.

Yet, non-Aboriginal people in the same sort of clothes are allowed in. **An Aboriginal person who wasn't allowed in can make a complaint to the Anti-Discrimination Commission.**

### EMPLOYMENT

A man has been working as an assistant mechanic for 6 years in his community. He has applied many times over the years for training to become a qualified mechanic. Each time his employer has not let him. He thinks it is because he is Aboriginal. **He can make a complaint to the Anti-Discrimination Commission.**



## What will the Anti-Discrimination Commission do?

### IF WHAT HAS HAPPENED TO YOU COULD BE DISCRIMINATION AGAINST THE LAW,

The Anti-Discrimination Commission will try to help you and the person or organisation you are complaining about, to work out the problem and find an agreement that you are both happy with.

The agreement will depend on what has happened. It could be an apology, financial compensation (money), a promise that it won't happen again, or payment for training. Most complaints are finished in this way.

If we can't help you agree then you can ask us to look further into your case to decide if a Tribunal should decide if the law has been broken.

**For further information contact the:**



### Northern Territory Anti-Discrimination Commission

Level 9 NT House, 22 Mitchell St, Darwin  
Postal: LMB 22, GPO Darwin NT 0801  
Free Call: 1800 813 846  
Phone: (08) 8999 1444  
Email: [antidiscrimination@nt.gov.au](mailto:antidiscrimination@nt.gov.au)  
Website: [www.adc.nt.gov.au](http://www.adc.nt.gov.au)

NO ONE SHOULD  
MAKE YOU FEEL  
ASHAMED FOR BEING  
WHO YOU ARE!



## WHAT YOU NEED TO KNOW ABOUT DISCRIMINATION



### Northern Territory Anti-Discrimination Commission

[www.adc.nt.gov.au](http://www.adc.nt.gov.au)  
1800 813 846  
(08) 8999 1444





## What does discrimination mean?

It means being treated differently from other people in a bad way. It means being treated unfairly because of your:

- o Skin colour
- o Religion
- o Cultural belief or background
- o Disabilities:
  - o Being in a wheelchair
  - o Hearing problems
  - o Eye problems
- o Political views
- o Age
- o You are pregnant or have children
- o Being either male, female or transgender

### UNFAIR TREATMENT

Many types of unfair treatment that happen to Aboriginal people are against the NT Anti-Discrimination Law.

Aboriginal people are unfairly treated in many areas of life. Using the Anti-Discrimination Commission may be one way of putting a stop to this.



Religion



Disabilities



Pregnancy



No proper training



No Entry in Nightclubs



Not allowed on Buses



Served last



Followed in stores



## Examples Of discrimination, there are many more:

- o Not being allowed to go into places because of your skin colour
- o Not getting a job because:
  - o You are too old
  - o Of your skin colour
  - o You are pregnant
  - o You are Aboriginal
  - o You are transgender
- o Not being allowed to use toilets at a shop because you are Aboriginal
- o Not getting the same service as other customers because you are Aboriginal
- o Not getting the proper training because you are Aboriginal
- o Not being allowed on the bus or taxi because you are Aboriginal

People treat you unfairly when you try to get any goods or services from places like shops, banks, government departments, the local council, doctors, hospitals, ambulances, police, nightclubs, pubs, taxis, public transport.



## We can help you if:

A club will not let you become a member or let you in or if the staff treat you unfairly or harass you when you are on the premises.

People treat you unfairly when you apply for a job or when you're at work.

### WHAT CAN YOU DO IF YOU FEEL YOU HAVE BEEN TREATED UNFAIRLY?

Try and get some help. You can talk to the Aboriginal Legal Aid Service, or someone else in your community. If they cannot help you fix the problem maybe they can help you contact the Anti-Discrimination Commission.

The Anti-Discrimination Commission treats all discrimination problems confidentially or privately.

It will not cost you any money. It is also against the law for anyone to hassle you or "victimise" you because you have made a complaint to us.



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Anti-Discrimination Commission**

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