

# NT ANTI-DISCRIMINATION COMMISSION

## NEW CONTACT OFFICER TRAINING

- Are you interested in becoming a contact officer?
  - Have you considered implementing a contact officer network in your workplace?
  - Do you already have contact officers in your organisation and are you looking for ways to better support contact officers?
  - We have a new range of training and networking options for contact officers in the NT!
- Free 2 hour online information session for managers and HR staff: 'Getting the most out of your workplace contact officers'. Next session: Thursday 24 March 2022, 1 - 3pm
  - Free 2 hour online network meeting for contact officers trained by the NT Anti-Discrimination Commission to get together to practice skills, share information and build capacity throughout the NT. Next meeting: Monday 28 March 1-3pm
  - Full-day contact officer training in Darwin. Next session: Thursday 7 April 2022, 8.30am - 4pm. Cost: \$800 per person + GST
  - Half-day contact officer refresher training in Darwin. Next session: Friday 8 April 2022, 9am - 12.30pm. Cost: \$400 per person + GST

Contact officers play an important role in preventing and addressing occurrences of discrimination, harassment and bullying in workplaces. They act as the first point of contact and provide information to employees about complaint resolution options. By providing an opportunity for employees to have their story heard in a confidential and non-judgmental environment, contact officers empower employees to make informed decisions about how to resolve complaints. To register, for more information, or an obligation-free quote, please contact:

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